



Advanced Metering Management solution for Syd Energi's all customers

After an in-depth analysis the benefits of AMM were obvious

Syd Energi was the first Danish energy company to implement AMM solution to all its customers. The decision making was based on thorough Cost Benefit Analysis which clearly showed that full scale AMM is the right tool to enhance processes and improve customer service.

"Our goal is to answer the future needs of the deregulated energy markets by investing in customer service and efficiency in operations. We are convinced that the solution we selected will significantly improve our possibilities to reach these goals".

Kaj Kibsgaard, Project Manager, Syd Energi

The delivery included the system software, metering and communication devices, deployment support as well as integration of the AMM system into the other utility information systems.

The communication solution is based on integrated meters that utilise electricity network, LV PLC and GPRS for data transfer. The system technology is the most comprehensive combination of devices and programs optimised for the gathering and transfer of metering information in the Nordic market.

Two-way integration

One important part in well functioning AMM is complete integration between AMM system and all other systems

the energy company has. Integration enables smooth information flow between systems, improving process efficiency and of course customer service. Syd Energi understood this and has now successfully integrated customer information handling system with AIM. Integration was done in good cooperation between the supplier and Sonlinc by using Landis+Gyr's unique integration platform AIMIA. AIMIA connects AMM system to the energy company's other IT-systems like customer information or billing systems.

"Integration of AMM and ERP systems brings many advantages such as the automatic flow of meter installation information or the instantly available real-time metering data for different customer service events. During the implementation project the supplier has very flexibly responded to emerging needs and customised the products accordingly".

Kaj Kibsgaard, Project Manager, Syd Energi

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