



GRIDSTREAM HES TOOLS AND ADD-ONS

ADVANCED

Especially big utilities divide the meter reading and billing tasks into smaller systems like HES (Head End System) and MDM System (Meter Data Management)

The HES Tools and Add-ons are used for meter deployment and meter readout values.

Furthermore the HES system capable to switch off power at the customer's, to create and download TOU tables, deploy, and to operate multi energy meters. These additional functions are topics of this course.

Participants learn how to define jobs to switch on/off the power at the customer's using the meters disconnecter.

They also learn to specify, to define and to download TOU switching programs.

Furthermore the participants know how to connect and to configure multi energy meters and are able to define the related assignments in the HES system.

They also get to know InSight, our communication statistic tool, that provides the possibility together with the help of the new data warehouse function to identify meter readout problems very easily.

The maintenance module shows how to identify, to analyse and to fix issues of the meter readout process with the help of some tools, logs and scripts.

Target Group Customers and personnel wishing to work with the HES Central Station for Remote Meter Reading.

Requirements Participants are familiar with the concepts and elements of an AMM system, a central station, functions of a typical utility, the jargon of metering, measurement techniques and main functionality of an electrical meter.

Content

- Disconnector
- Time Of Use (TOU)
- Multi Energy
- InSight
- Maintenance Module

Duration 1 day

Training documentation provided Gridstream HES Training Documentation
AMR User Manual
Device Management User Manual
InSight User Manual

Additional information

Attestation Attendance Certificate handed out at end of training

Further training Gridstream AIM System Administration
Gridstream AIM Sys Admin Troubleshooting