Especially big utilities devide the meter reading and billing tasks into several smaller tasks like deployment-, readout, validation, processing and billing tasks.

This course provides all the necessary knowledge to manage the data processing tasks. Participants get to know all the different tools around the Gridstream AIM system. In addition they learn how these tools interact with Gridstream AIM and for which business cases they are applicable.

Participants are familiar with the Dashboard, our customer service center tool. They learn the three different ways how to install and work with an ecoMeter. Participnats learn how to create reports with the BI Publisher based on already existing templates.

Finally they get to know the usage and the function of InSight, our communication statistic tool, together with the dataware house functions to facilitate deeper investigations in case of problems with the data acquisition.

Target Group	Customers and personnel which working either in a customer service center of a utility, a meter department or having to identify meters with communication problems.
Requirements	Participants are familiar with the concepts and elements of an AMM system, central station, functions of a typical utility, the jargon of metering, measurement techniques and main functionality of an electrical meter.
Content	• Dashboard • ecoMeter • BI Publisher • InSight
Duration	1 day
Training documentation provided	Gridstream AIM Training Documentation Device Management User Manual AMR User Manual MDM User Manual
Additional information	
Attestation	Attendance Certificate handed out at end of training
Further training	Gridstream AIM Deployment Gridstream AIM Site Manager Gridstream AIM Site Service Gridstream AIM System Administration Gridstream AIM System Administration Troubleshooting