Gridstream Converge is a powerful meter readout system. But it needs system administration work from time to time to keep running smoothly and for monitoring purposes ase well.

In this course the participants learn how to collect the required information from the system.

The participants also learn to monitor, to control and to maintain the Gridstream Converge system based on different use cases and business functions.

The participants know the structure and the installation of the software and are able to interpret error messages and to take adequate measures to solve issues.

Target Group	System operators and administrators who are responsible for the maintenance of a Gridstream Converge system.
Requirements	Participants have good MS Microsoft application (Excel) knowledge, application knowledge of networks, modems and communication technologies.

Content

- System Introduction
    - Installation types
    - Server Configuration
- System Parameters
    - General Parameters
    - Data Acquisition Parameters
    - Password Policy
    - Database Maintenance Parameters
    - Browser Settings
- Converge Administration
    - User Management (Users, User Groups, Data Segments)
    - License
    - Consumer Tree
    - Active Elements
    - Container Management
    - Energy Data Management
    - Meter Management
    - Communication
    - Scheduling
- Data Exchange
- Troubleshooting
    - Debugging
    - QuickJobs
    - Monitor
    - Logbook
    - Statistics

Duration	2 days
Training Materials	Converge System Administration Gridstream Converge Admnistration Guide Gridstream Converge User Manual
Additional Information	Training session can be customized to customer's exact needs
Certification	Training Certificate handed over after training completion. No Test.
Other Converge Trainings	Converge User